

Mentoring: The path to quality

THE COMPANY: Frávega

Frávega is a company with more than 100 years of experience and more than 100 branches throughout the country.

It has more than 5,600 employees whose pillar is efficiency and service. Thanks to this, we cover the needs of an audience that seeks information, advice, guarantee and quality, positioning ourselves as the leading company in the home appliance market. Over time, the company has become a benchmark for Argentine consumers, thanks to the wide variety of brands and models, the best prices and our financing.

Today Frávega also plays a very important role in the production of household appliances, mainly in the areas of TV, Audio, Microwave and IT. With two plants, one in Tierra del Fuego and the other in Buenos Aires, Frávega produces the latest technology. Frávega plans for this year to continue opening branches, thus generating more jobs and investing in the development of our country.

THE CHALLENGE

With the growth of the company and its e-commerce, Frávega needed to improve its efficiency in development processes, increasing the quality of deliverables in its systems. For this he asked us for help in the introduction of good testing practices that allow his systems to work efficiently, correctly and safely.

“

We hired Crowdar's mentoring services because we were beginning a stage of professionalization in the testing area. The professional and service level really exceeded our expectations, offering more than what we had hired them.

Marcelo Varela
Head of Government IT

”

THE SOLUTION

Crowdar selected a Testing coach who first generated an assessment of the application development and deployment processes and then generated recommendations to be carried out by the testing team.

Mentoring began with training for the company's testing and development team on techniques and good practices to ensure the quality of a system.

As a result of the assessment, the development and testing team was accompanied in the implementation of quality assurance processes, with the delivery of product incrementals and with the use of agile methodologies.

The adoption of these new techniques allowed Frávega to have a more robust and secure system, and also to speed up the time to market of the new functionalities needed for its points of sale.

PROJECT HIGHLIGHTS

Duration: 3 months

Scenario: Analysis of testing processes, recommendation of improvements and support of the team in the improvement of these processes

Team: 1 QA Manager